

# Heights Couple's Therapy Couples Intensive Policies

## Scheduling Policy:

We will hold the dates for your intensive for one week. By that time, we need the completion of your paperwork in the client portal.

Included in the paperwork, we'll need your credit card information for a non-refundable deposit for half the amount of your total intensive cost. You will not be charged any additional service fees for running the credit card. Make sure you have the correct and most current credit card entered in the client portal.

Your card will be run for the non-refundable deposit (half of the total intensive cost) as soon as we have your credit card information.

\*\*If you have not completed the paperwork by one week after booking the intensive, your dates will be released and available to other potential clients.

## Cancellation Policy:

If you need to reschedule your intensive, you can do so up to 2 weeks before and the non-refundable deposit will be used toward your rescheduled date. If you cancel after the 2-week window, you'll be charged the entire amount of the intensive cost. To reschedule, email [admin@lauracspillerphd.com](mailto:admin@lauracspillerphd.com)

## Daily Schedule:

You will receive a tentative daily schedule close to the time of the intensive. We will work together on the specific start and end times of our meetings. The time that is blocked off in your client portal is merely a placeholder.



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# Heights Couple's Therapy Couples Intensive Disclaimers

## **Doubt Disclaimer:**

If after reading these bullet points, you're unsure if you're a good fit for the intensive, please call (713) 789- 4342 or email [admin@heightscouplestherapy.com](mailto:admin@heightscouplestherapy.com). We're happy to help assess if this is a good time for you to engage in this format of therapy. If it's not, we're also happy to help you find resources for other help.

## **Result Disclaimer:**

As with any psychotherapy, results are not guaranteed.

## **Out-of-State Disclaimer:**

If you are coming from out of town, all ethical and legal guidelines for providing services are under Dr. Spiller's license in the state of Texas (including but not limited to HIPAA, confidentiality, reporting abuse, etc). Allegations or evidence of abuse is to be reported both in the state that you reside in and possibly in Texas (where services are provided).



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